



Pioneer Parent Guide

Important Information for Pioneers

Drop-off

Drop-off will take place on Sunday at the Welcome Pavilion from 2:00 to 3:30pm. Enter The Billy Graham Training Center, pass through the Gatehouse, take a right at the four-way stop, and follow the camp road up to the Welcome Pavilion. On Sunday afternoon, a staff member will greet you at the Gatehouse near the entrance to the Cove property. Once you arrive at the Welcome Pavilion, there will be cones directing you through the parking lot. You will enter the pavilion from the far side.

Friday Parent Program

There will be a 30-minute parent program on Friday afternoon at the Welcome Pavilion starting at 4:30pm. This takes place immediately following the Day Camp program which is at 4:15pm. This will be a time for you to get a glimpse into your camper's fun-filled week through a time of sharing and a brief slideshow. Once the program is over, be sure to grab all of your camper's bags and items collected throughout the week before you leave.

Location

Camp Cedar Cliff is located east of Asheville, NC at the Billy Graham Training Center. You will find us at exit 55 off I-40. Our physical address is 5 Porters Cove Road, Asheville, NC 28805.

Transportation

We will gladly pick up your child at the Asheville bus station or Asheville airport if you will let us know their arrival time. Arriving flights must be between 12:00pm and 5:00pm on Sunday. Departing flights must be before 5:00pm on Friday.

Balance Due Date

Please pay your camper's balance by June 1 (or April 15, to receive the additional 5% discount). If you register after June 1, payment is due 2 weeks prior to the camper's session date. If you would like to enroll in the payment plan, select 'Monthly Installments' upon registration. When choosing either the 'Pay in Full by April 15' or 'Pay in Full by June 1' options, please note that

your card will not be charged automatically, and you are responsible for making payments prior to the appropriate deadline.

Spiritual Focus

Camp Cedar Cliff is Christ-centered and committed to developing the whole person in their relationship with Jesus Christ. This is accomplished through Bible study, praise and worship, and large group Bible teaching. Our counselors reinforce the truths of God's Word by example and through their relationship with each camper. It is our desire for campers to see the relevance of a personal relationship with Christ and His Word in relation to who they are and to the choices they make daily. Thank you for the opportunity to minister to your child.

Switching sessions and cancellations

Provided that there is space available, we will be happy to switch your child's camp session. Please call the camp office at 828-450-3331. If you must cancel your camper's registration before the balance due date, your money, excluding the \$100 deposit, will be fully refunded. If a cancellation is made after the balance due date, no money will be refunded unless there is a waitlist for that session.

Cabin Requests

A camper may request up to two friends of the same age and/or grade to be in a cabin with them. You will need to list these requests in the bunk request box on the registration page. To make your cabin request valid, your camper's friend(s) must also request your camper on their registration form. You may also call our office to add/change cabin requests. We will do our best to honor these requests.

Forms

There are a few forms we will need from each camper in addition to the online registration. All required forms are listed on your [CamplnTouch account](#), under 'Forms and Documents'. Please be sure to complete these forms prior to your child's first day of camp as it will expedite drop-off on Sunday.

Trail Rides on Horseback

Each week there is an opportunity for rising 4-6th graders to have a 45-minute horseback experience. Rising 4th-6th graders will spend time with the horses on our beautiful mountain trails. Each horseback experience will cost \$50. You may register online when registering your camper or by calling the office. Space is limited, so we recommend registering early.

Closed-toe shoes are required to participate and long pants are suggested, so please make sure that your camper brings or wears these items on the day of their trail ride.

Things to Bring

There are several items your camper will need with them. Please send your camper with the following items. Please try to limit your camper to 1 luggage item and 1 backpack.

- Pillow
- Bed sheets, Light blanket
- Fan (battery-operated preferred), to clip onto bed if desired
- Shorts, Long pants
- Sleeping bag
- Light jacket or sweatshirt
- Waterproof poncho
- T-shirts
- 2 pairs of walking shoes
- Socks
- Swimsuit (one piece)
- Towels
- Toothbrush and toothpaste
- Brush/comb
- Shampoo, soap
- Bug Spray
- Sunscreen
- Bible, Pencil/pen
- Flashlight
- Camera
- Laundry bag (no garbage bags please)
- Stationery (postcards), Stamps
- Water bottle
- Red shirt and blue shirt for Adventure Ball
- Dark clothes for Commando

Things Not to Bring

- Cell phones
- Comic books/magazines
- iPods, iPads, e-readers
- Video games
- Toys
- Knives and firearms
- Expensive jewelry
- Alcoholic beverages
- Tobacco and vape products
- Non-prescription drugs
- Fireworks

*We request campers be modest in their dress. Girls, no spaghetti strap tank tops or short shorts please. **Please label everything with your child's name! This significantly helps our team return lost and found items quickly.***

Lost and Found

Camp Cedar Cliff assumes no responsibility for personal items left by the camper, but every effort is made to return lost and found items to their owners before the campers leave. Please make sure to clearly label all items with the name of the camper. If you're missing something specific, please call our camp office so we can be on the lookout for it. For labeled/identified items, we will call to notify you that we have your item. **If we don't hear back from individuals who have left items within two weeks, those items will be donated.** You may pick up your camper's lost and found items at the camp office or if you would like an item mailed back to you, you will need to pay the cost of postage, plus a \$10 handling fee.

Trading Post

The Trading Post is the camp store where campers may purchase candy bars, drinks, assorted toys, water bottles, and camp t-shirts. Campers visit the Trading Post multiple times during their time at camp. We suggest putting \$50 in your camper's Trading Post account.

You can deposit money in the account by:

- Logging into your CampInTouch account and selecting 'View Trading Post' from the My Account homepage. Select the camper's name and click 'Fund'. Enter the amount and pay.
- At drop-off.
- By calling the camp office.

Be sure to tell your camper how much money they have to spend. Please do not send cash with your camper. Following your camper's session, refunds will be given for the remaining balance if over \$10.00. If the remaining balance is less than \$10.00, Camp Cedar Cliff will consider that balance as a donation to our Scholarship Fund, unless otherwise requested by the parent. Refunds are typically processed within one week of the end of your camper's session.

Weekly Video and Cabin Picture

Our weekly video will be posted on our YouTube page so be sure to check it out. The fun and adventures of camp will be edited into a collage of activities, games, goofy counselors, and skits. Your child will be able to recall all the amazing memories and experiences for years to come. Also, each camper will receive a free cabin photo of all their cabinmates. This photo is handed out at the Parent Program on the last day. This will be another great reminder of the fun they had at Camp Cedar Cliff.

CampInTouch: View Photos and Videos

We are partnering with CampInTouch to provide photos and videos! To view your camper's session photos and video, login to your CampInTouch account and select the correct option from the 'Online Community' section. It is a great way for parents to keep up with what's going on at camp while your child is here. It's a free service that allows you to see digital pictures from camp that are uploaded daily. You can save photos to your favorites, purchase raw image files, share them on social media etc. If you have any questions, feel free to contact us!

CampInTouch: Email Your Camper

You can also send emails to your camper. We receive them digitally, then print and deliver them in an envelope daily to your camper's cabin mailbox. You can purchase 'CampStamps' to send more emails and even have your campers respond by using the e-letter feature. This attaches a blank page to the email you send for the camper to write back on! We scan it in, which allows you to view it on your CampInTouch login as a PDF file. We LOVE this feature as it's faster than the postage system. View details by logging into your CampInTouch account and select from the 'Online Community' section. Please note that counselors encourage campers to respond in a timely manner, but **we cannot guarantee campers will write a response.**

Mail and Packages

Campers love mail and it is a special part of the day for them. When sending mail of any kind, it is important to indicate on the envelope which week your child will be here. If you want to send your child a package, please consider size. You can bring it with you at drop-off and write which day you'd like your child to receive it. We hold it and deliver on that day - saves time and postage! Another method is mailing it. We recommend the Post Office issued Priority Mail boxes. Please do not send food or candy.

Address mail and packages as follows:

Camp Cedar Cliff
Attn: Camper Name, Session Name/#
5 Porters Cove Road , Asheville, NC 28805

Homesick Campers

Before you come to camp, set your camper up for success by talking about the exciting parts of a camp experience. Parents will be notified if their child indicates they are homesick and want to go home. Refunds will not be made for campers who leave before the end of their camp session due to homesickness.

Dismissal

Camp Cedar Cliff looks forward to the opportunity of ministering to the needs of each camper. We recognize the importance of this opportunity along with the tremendous responsibility that is part of the unique environment of Christian camping. We also value the need for our campers to

understand the importance of their responsibility regarding how they interact with each other. We are committed to respond to each camper with grace, patience, and love which could include dismissal from camp as part of keeping to our commitment. Please review our [Camper Experience Policy](#) for details.

Visiting

Because of the uniqueness of the camp environment, visitation by family or friends of campers is not permitted. Thank you for helping us maintain an environment free from distractions where your child, in an atmosphere of fun and love, may develop his/her relationship with Jesus Christ.

Telephone Calls

Your camper will not have a phone available to them throughout the week. In case of an emergency, please call our office at 828-450-3331 or our emergency line at 828-713-0565.

Health Care + Medication

During your child's session, we will have an RN on site 24/7. They will check-in your camper's medication at drop-off. Please turn in ALL medicine at drop-off. All prescription medication must arrive in the containers in which they were originally prescribed. Camp Cedar Cliff has a supply of over-the-counter medications, so please do not send those with your camper. We strive to accommodate all food allergies and diet restrictions, however, we cannot guarantee every request. While we do not prepare food with peanuts, we cannot guarantee all food/snacks are free of peanuts, trace allergens etc.

Swim Test

All campers who are seven years old and up will be required to take a swim test during each week of day camp. Each camper will be asked to swim the length of the pool. A lifeguard will observe campers during the swim evaluation and assign them a colored wristband. A green wristband will allow campers to swim throughout the entire pool without a lifejacket. Campers with a yellow wristband will be required to wear a lifejacket in the deep end of the pool, but may swim in the shallow end without a lifejacket. Campers who receive a red wristband will be required to wear a lifejacket anytime they are swimming in the pool. Five and six year old campers will receive a red wristband and will be required to wear a lifejacket while swimming.

Questions?

Visit our [FAQ page](#) or call us at 828-450-3331.

Thanks!

The Camp Cedar Cliff Team